Carlos Mendoza

Operations Manager, Logistics

CONTACT

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SKILLS

- Warehouse operations ●●●●●
- Process improvement ●●●●●
- Safety management ●●●●○
- Carrier negotiation ●●●●○
- Data reporting ●●●○○

LANGUAGES

English	Native
Spanish	Native
Portuguese	Conversational

CERTIFICATIONS

Lean Six Sigma Green Belt, 2018

OSHA 30-Hour General Industry, 2020

PROFILE

Operations manager with 13 years of experience running warehouses and last-mile delivery. I improve safety, cost and service levels at the same time, and I have led sites of up to 340 people.

EXPERIENCE

Operations Manager

Gulfline Logistics 2019 to present

- Run a 340-person distribution center shipping 18,000 parcels a day
- Raised on-time delivery from 92% to 98.4%
- Cut lost-time injuries by 45% with a new safety program

Warehouse Supervisor

Lone Star Freight 2015 to 2019

- Managed 3 shifts and a team of 60 across inbound and outbound
- Changed slotting and pick paths, saving 1,100 hours a month

Logistics Coordinator

Texoma Supply 2012 to 2015

- Scheduled 120 weekly deliveries for 35 business customers

EDUCATION

MS, Supply Chain Management

University of Houston 2012

BS, Business Administration

Texas A and M University 2010